

SUPERCHEAP AUTO SAFETY NOTICE

SCA TOWBALL SCALE

Supercheap Auto is advising customers that the SCA Towball Scale (PLU 379737) has not met our stringent quality assurance program. Our product testing program exceeds Australian requirements and this product has recently not performed in line with Supercheap Auto's quality standards.

The readings given by this SCA Towball Scale may vary by 10% or more. Whilst there is no mandatory standard for the tolerance, as a safety precaution, we are giving customers the opportunity to return the product to their nearest Supercheap Auto store for a full refund.

The product poses no direct or immediate safety risk to customers. However, the internal spring of the product has not been bedded or conditioned at manufacture. Because of this issue, the product can understate the load of a trailer or caravan on a towball, which may affect a user's ability to subsequently balance the towing load.

We apologise for any inconvenience.

For more information, please call our Customer Support team on 0800 500 605 or visit any Supercheap Auto store.